

Questions? We've got helpful answers.

What you need to know about a
vision plan from Cigna Healthcare.



How do I use my vision benefit?

- Locate a provider of your choice by visiting the provider locator on myCigna.com®.
- Schedule an appointment. Many of our providers also offer walk-in appointments.
- When you arrive, present your ID card or simply provide your name and date of birth.
- An in-network provider will file claims on your behalf. If you use an out-of-network provider, you will need to submit a claim form and itemized receipt to get reimbursed for charges that are covered under your plan.

Can I schedule an appointment online?

Yes. The appointment scheduling tool is available through the provider locator. Just go to myCigna.com and choose Vision benefits, select “Find a Provider”, enter your zip code, and then select “Schedule an Eye Exam Online.”*

Will I be able to choose any eyewear product?

Yes. You can apply your vision benefit toward any available frame or brand of contact lens that fits your vision needs and lifestyle.

Do I have access to any additional discounts?

Yes. Your vision plan also includes savings above and beyond the benefit, such as 40% off additional complete pairs of prescription eyeglasses and 20% off nonprescription sunglasses at participating in-network eye doctors.**



Questions about a vision plan from Cigna HealthcareSM?

Go to myCigna.com or call 888.353.2653.

*Online scheduling available with select providers.

**Discounts only available at participating in-network providers. Does not apply to discount plans.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna Healthcare representative.

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