



Important information about your drinking water from the Salem Water Department, EPA #2051010

July 23, 2024

To our valued Salem Water Department customers.

The Salem Water Department recently violated a drinking water standard:

Disinfection By-Product – TTHM and HAA5 Sampled Outside of Designated Compliance Month and Week

Although this is not an emergency, you have the right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether your drinking water meets health standards. During the compliance period noted below, we did not complete all monitoring for the listed contaminants, and therefore cannot be sure of the quality of your drinking water at that time.

What does this mean?

This is not an emergency. It is a violation for sampling outside the designated schedule

What should I do?

You do not need to do anything at this time.

What happened? What is being done?

Salem is required to sample the above-mentioned contaminants on the second week of the first month of every quarter. Our second quarter samples were supposed to be taken the second week of April 2024 but because of a scheduling error they were not taken until May 16, 2024. However, our samples taken in May, while outside of the mandatory scheduling period, met all drinking water standards.

The schedule has been adjusted and we are now back on the required schedule.

For more information on this issue or any other question you have relative to our water supplies and treatment process please contact Fred Wallace at 603-890 2171 or- email fwallace@salemnh.gov

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



Salem Municipal Services
Utilities Division
161 North Policy Street
Salem, NH 03079

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